## 1.4 Norms for discharge of functions[Section 4(1)(b)(iv)]

## 1.4.2 Norms/ standards for functions/service delivery

Norms are set by BoT & further issue of Office Procedure order by the Head of the Office/head of the Department, from time to time.

The Seamen's Provident Fund Scheme framed under the Seamen's Provident Fund Act, 1966 (4 of 1966) Further the SPF Act, 1966 may downloaded from SPFO's website: - www.spfo.gov.in was introduced retrospectively w.e.f. 1 st July, 1964 to provide for the institution of a Provident Fund for all Seamen, in view of the obvious need to provide old age retirement benefit to the seamen members engaged in the Shipping industry (Merchant Navy) and their family members in the event of death. To administer the Provident Fund Scheme, the office of the Seamen's Provident Fund Commissioner was established on the 9th July, 1966.